

Before You Bid:

Where are these items located?

Our auctions are cataloged on-site, meaning that they may be at a residential or commercial location. All items are located in Las Cruces, unless the title of the auction indicates otherwise. Your winning bid notification email contains all of the details for picking up your items, including the location and appointment booking.

The image shows a screenshot of an auction listing for 'Prime Picks in Picacho Hills' by Mesilla Valley Estate Sales. Three yellow callout boxes with arrows point to specific details in the listing:

- Pickup Location (address provided to winning bidders)** points to the 'Pick Up Details' section.
- Pickup Dates and Times** points to the 'Pickup Dates' section.
- Auction Closing Time** points to the 'Starts' and 'First Lot Closes' information at the bottom of the listing.

MESILLA VALLEY ESTATE SALES

Prime Picks in Picacho Hills
Lots are still being added! Auction Ends 6/22 - 6:00PM

Pick Up Details:
Pickup is in Las Cruces, in Picacho Hills.
Delivery is available. Contact us for a quote.

Pickup Dates:
For Your Convenience, We're Offering Pickup Appointments for this Auction.
This two-part event will have the following pickup dates available:

- Friday, June 24 - 9:00AM to 12:00PM
- Saturday, June 25 - 9:00AM to 12:00PM

You have the option of paying with cash at pickup, otherwise - your card on file will be charged for your purchase.

Starts 6/15/2022 5:02:35 PM

First Lot Closes 6/22/2022 6:00:00 PM (# of Lots: 163)

10 % Buyer's Premium - All Prices Listed in USD

Where do these items come from?

The items are consigned by clients and companies. Do you have something you would like for us to sell? [Contact us!](#)

How do I know the condition of the items?

It's our policy to disclose all known faults. Review the condition section of the listing for details. You have the ability to review your purchases at pick up; in the case that something is not described accurately, you're not obligated to take it.



The auction details page provides photos and information about the item including:

Condition

Dimensions

Item End Time

If something isn't clear or if you would like more details, Contact Us.

Details	Description
Lot # P117	Eastlake Parlor Chair With Rolled Arms
System ID # 9260789	Circa 1870 On Casters Hand Carved Recently Upholstered
End Date Wednesday, June 8, 2022 6:16 PM	Condition: Good, See Photos, Previous Restore To Front Left Leg And Backrest. Visible Repairs
Start Date Wednesday, June 1, 2022 6:00 PM	Size: 32" X 32" X 12" Seat: 18" X 18" X 21"

Where can I see these items?

At this time item previews are not available, however we do guarantee that they are in the condition described in the auction. You have the opportunity to review the items at pick up.

What if I can't pick the items up during the time frame specified?

Because many of the locations where we are conducting the auction are either for sale or already sold, it's imperative that you pick your items up on the dates and times specified in the auction details. You have the option of sending someone else to pick your items up, or make use of the delivery options. If you do not pick your items up, you risk forfeiting the items, your bidding privileges being suspended and potential legal action, your bid is a legally binding contract.

Will there be help to load the items?

Yes, we will load your items for you. There are rare circumstances where loading assistance may not be available (i.e. 500 lb garden statues, storage sheds, 1000 lb petrified wood tree trunks, etc.) These items will have notes in the auction details indicating that you must provide your own loading equipment or take advantage of our professional delivery services.

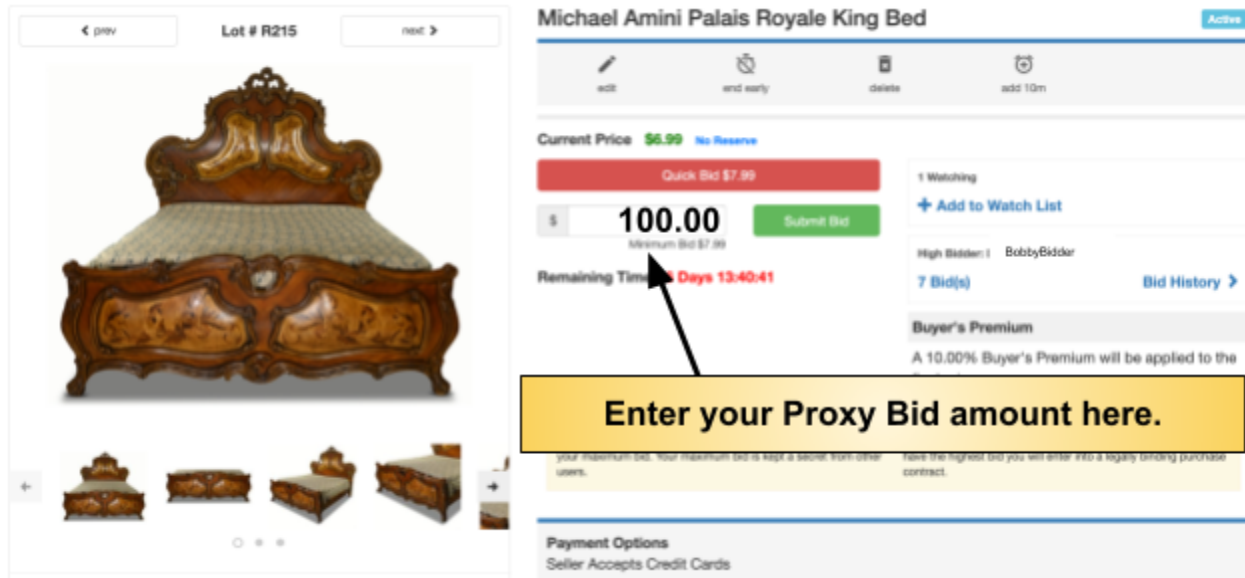
How will I pay for my items?

At the conclusion of the auction, your invoice will be available. You can see all of your [current and past invoices here](#). We will charge your credit card automatically on the morning of pick up, you also have the option of paying with cash at the time of pick up. You can [update your credit card information here](#).

Bidding for the first time:

How does bidding work?

Every auction starts at 99¢. Most auctions run for seven days and you can place your bid at any time. Take advantage of [Proxy Bidding](#) - our automated system that bids up to the amount that you specify.



The screenshot shows an auction interface for a "Michael Amini Palais Royale King Bed". The current price is \$6.99. A proxy bid of \$100.00 is entered in the bid field. A yellow callout box points to the bid field with the text "Enter your Proxy Bid amount here." The remaining time is 13:40:41. The page also shows a "Quick Bid \$7.99" button, a "Submit Bid" button, and a "Buyer's Premium" section indicating a 10.00% premium.

Many bidders enjoy using this feature because it allows you to place your bid without having to watch the auction. If you are outbid, our system will send you an email notifying you, giving you the opportunity to place another bid.

Proxy bidding can be particularly helpful if you might forget to bid as the auction is ending and for items that end at inconvenient times.

You can enter your Proxy Bid amount at any time, our system will only bid for you if necessary.

Here's how it works:

- Let's say you enter a proxy bid on the item shown above for \$100.
- The item shown is currently at \$7.99, so long as no one else bids, the item will stay at \$7.99.
- If another bidder places a bid for \$8.99, our system will automatically place a bid for you for \$9.99, if another bidder places a bid for \$20, our system will bid \$22.
- Our system will continue placing bids on your behalf up to the amount you've specified.
- You can increase your proxy bid amount at any time, and our system will not allow you to bid against yourself.

The **Quick Bid** button simply places a bid for the next increment.

Bid increments are as follows:

- \$1 increments Up to \$10.00
- \$2 increments up to \$25.00
- \$5 increments up to \$100.00
- \$10 increments up to \$500.00
- \$25 increments up to \$1000.00
- \$50 increments over \$10000.00

What's going on with the timer!?

If a bid is placed during the final two minutes of an auction, its end time will automatically extend for two additional minutes. This will continue until no bids are placed within the last two minutes of the auction.

This is much like a live auction: When the auctioneer is concluding the sale of an item, a person might make a bid at the last moment. The auctioneer then asks if anyone else would like to make a higher bid, essentially extending the auction until everyone has had a chance to make their final bid on the item.

This allows everyone a fair chance to bid until no more bids are placed.

I've won! Now what?

Congratulations! You've won your first item! When you win an item, you're notified by email. This email is important because it provides you with all of the details for picking your item up. If you are unable to locate the email, please check your SPAM or promotions folder. This email is sent automatically to your email address on file. Be sure to add admin@nmstateauctions.com to your address book to ensure you receive these important notifications. Here's [instructions](#) for different email clients.

Book your appointment!

We utilize an appointment based system to make the pick up process as convenient as possible. Simply click the link in the winning bid email to book your appointment. Our system will prompt you for your anticipated arrival time. After you book your time, the address and any additional instructions will appear on your screen. An appointment confirmation will be sent to your email, you can modify your appointment time if necessary from there.

Please do not arrive before your appointment time as your items may not be ready yet.

I'm here, now what?

Please stay in your vehicle, we will greet you and ask for your information. The auction porter will bring your items to you or provide you with instructions for loading your items. If you've opted to pay with cash, please have the exact amount ready.

We appreciate you bidding with us! We make every effort to create the best experience for you as possible. If you have feedback that you would like to share, please send it directly to James.

Account Shortcuts:

- [My Account](#)
- [My Watchlist](#)
- [View Invoices](#)
- [Update Credit Card](#)
- [Change Username](#)
- [Change Password](#)
- [Update Account Details \(Address, Phone Number, Email\)](#)

