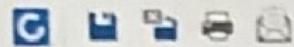


Event History

	Date/Time	Completed By	Event	Document Number
	12/15/2021 12:10 PM	System User	Assignment cancelled by the insurance company	
	11/22/2021 11:03 AM	John DeSimone	Communication Preference updated - [None]	
	11/22/2021 11:03 AM	John DeSimone	Payer Type updated - Insurance Company	
	11/22/2021 11:03 AM	John DeSimone	Insurance Company updated - LIBERTY MUTUAL PERSONAL INSURANCE COMPANY	
	11/22/2021 11:03 AM	John Desimone	Workfile state changed.	
	11/22/2021 11:01 AM	John Desimone	Workfile Created.	
	11/22/2021 11:01 AM	John Desimone	Associated notes were sent with the assignment and were added to the workfile.	
	11/22/2021 11:01 AM	John Desimone	Initial Customer Contact	
	11/22/2021 09:58 AM	John Desimone	Assignment Retrieved.	
	11/22/2021 12:00 AM	John Desimone	Date assigned.	

Event History

Comments	Event Source	Status
Workfile state converted from preliminary to open.	System Generated	
Workfile was created.	System Generated	
	System Generated	
Shop Person Making Call: JOHN Spoke with: Jeffrey Roehr Drop off date for repairs: Undetermind Rental needed: Yes or No? Tow needed: Yes or No No Customer Concerns: Customer would like to stop by tommorow 11/23 to see if damage will buff out or not Shop Comments: customer self paid to buff out	LIBERTY MUTUAL PERSONAL INSURANCE COMPANY	
	System Generated	
	System Generated	



FILE WORKFILE VIEW

Save
 Save and Close
 Print
 Send
 New
 Convert to Job
 Close Workfile
 EMS Export
 Secure Share
 Workfile Copy
 Tasks
 Diagnostics
 Checkout



Workfile

LIBERTY MUTUAL PERSONAL INSURANCE COMPANY

* Assignment has been cancelled.

- Contacts
- Insurance
- Inspection
- Rental
- Vehicle
- Estimate
- Rates
- Attachments
- Parts
- Total Loss
- Notes
- Events**
- Forms

Repair Status

Current
 Vehicle In: // :
 Repairs Started: // :
 Repairs Completed: // :
 Promise / Vehicle Out: // :

Original

Last Status: Initial Customer Contact; Next Status: Appraisal Appointment Date/ Time **Update Status**

- History**
- Required
- Payments
- Secure Share

History

New Event Print Print Preview

Date/Time	Completed By	Event	Document Number	Comments	Event Source	Status
11/22/2021 11:03 AM	John DeSimone	Communication Preference updated - [None]				
11/22/2021 11:03 AM	John DeSimone	Payer Type updated - Insurance Company				
11/22/2021 11:03 AM	John DeSimone	Insurance Company updated - LIBERTY MUTUAL PERSONAL INSURANCE COMPANY				
11/22/2021 11:03 AM	John Desimone	Workfile state changed.		Workfile state converted from preliminary to open.	System Generated	
11/22/2021 11:01 AM	John Desimone	Workfile Created.		Workfile was created.	System Generated	
11/22/2021 11:01 AM	John Desimone	Associated notes were sent with the assignment and were added to the workfile.			System Generated	
11/22/2021 11:01 AM	John Desimone	Initial Customer Contact		Shop Person Making Call: JOHN Spoke with: Jeffrey Roehr Drop off date for repairs: Undetermined Rental needed: Yes or No? Tow needed: Yes or No No Customer Concerns: Customer would like to stop by tomorrow 11/23 to see if damage will buff out or not Shop Comments: customer self paid to buff out	LIBERTY MUTUAL PERSONAL INSURANCE COMPANY	
11/22/2021 09:58 AM	John Desimone	Assignment Retrieved			System Generated	
11/22/2021 12:00 AM	John Desimone	Date assigned.			System Generated	